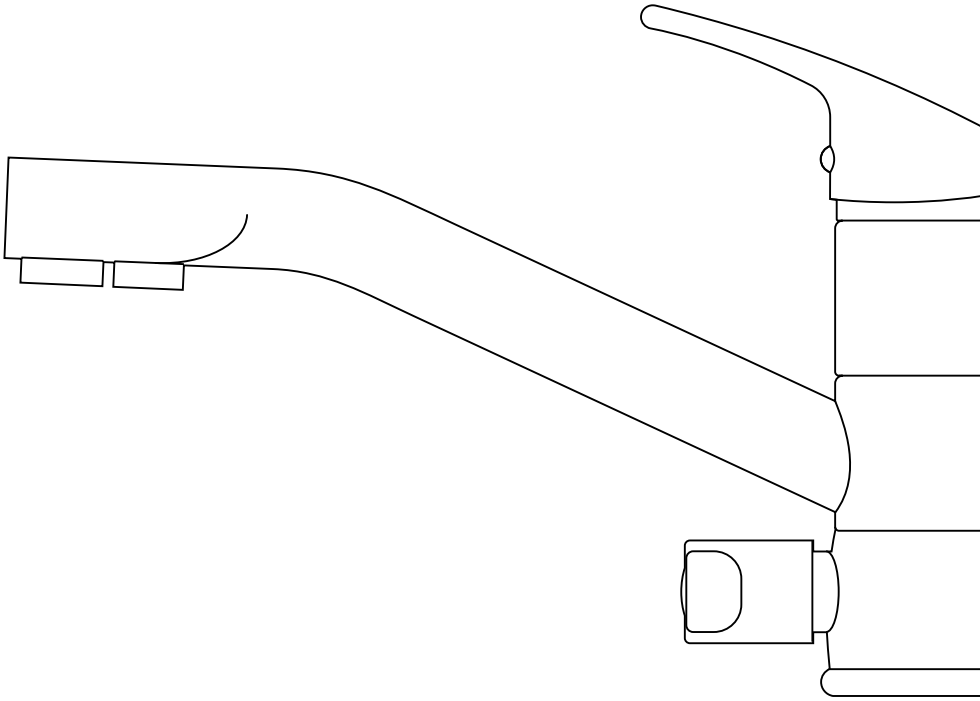




Tripla™

Tripla™ 3-Way Mixer Tap User Guide



What's inside

Important Information	3
Cleaning	3
Servicing.....	4
Technical Information.....	4
Recommended Working Pressures.....	4
Installation Guide.....	5
Assembly	6
Water Connection Patterns.....	7
Replacement of Ceramic Disc Cartridge(s).....	8
Tripla™ T1 Parts Description	9
Tripla™ T2 Parts Description	10
Tripla™ T3 Parts Description	11
Tripla™ T4 Parts Description	12
Tripla™ T5 Parts Description	13
Tripla™ T6 Parts Description	14
Warranty	15



WaterMark

AS 3718
Licence No. WM 74726
Pro-Switch Pty Ltd

Puretec Customer Service

Thank you for purchasing a Puretec Tripla™. Your tap is manufactured from only quality materials and will last for years, if maintained and installed properly.

The system is designed for metropolitan supply water but can be used in other situations. For other types of water supply please contact your local Puretec stockist or call our Puretec Customer Service Helpline prior to installing the tap.

Customer Service Helpline **1300 140 140** (Australia) **0800 130 140** (New Zealand)



**REGISTER YOUR
WARRANTY ONLINE**

Register your warranty online within
30 days of your product purchase.



**Simply scan the QR code or visit
puretecgroupp.com/warranty
& complete the form.**

Terms and conditions apply. Proof of purchase must be retained. Go to puretecgroupp.com for full details.

Cleaning

Chrome Plated Surface - should only be cleaned with liquid detergent or soap and water. Under no circumstance should any abrasive or acid based cleaning agents be used.

Servicing

Periodically clean the aerator for any lodged sediment that may restrict flow. A Puretec water filter is highly recommended for product longevity.

Should it be necessary to have your mixer serviced while under warranty, please carry out the following procedure:

1. Firstly call the plumber, preferably the one who has installed it, (most problems are caused by the supply lines not being cleaned out properly, prior to connecting the mixers).
2. Make sure that the plumber has installed your mixer according to the Instruction Guide.
3. If the plumber is satisfied that they cannot rectify the problem then contact your plumbing supply store or your local Puretec stockist.

Important: We do not recommend the dismantling of any internal part of the mixer purely to see what is inside as this will void your warranty.

Technical Information

Puretec mixers can be used in conjunction with:

- Pressure storage hot water system
- Any mains water pressure not exceeding 500 kPa. Where line pressure exceeds 500 kPa, an approved pressure limiting device must be installed to comply with Australian & New Zealand Plumbing Standards.
- Maximum hot water temperature of 60°C
- Instantaneous hot water system

Recommended Working Pressures

- Minimum working pressure 50 kPa (7.5 PSI)
- Maximum working pressure 500 kPa

It should be noted that water mains pressure builds up during off peak periods, mainly at night, sometimes doubling or trebling normal daytime pressures.

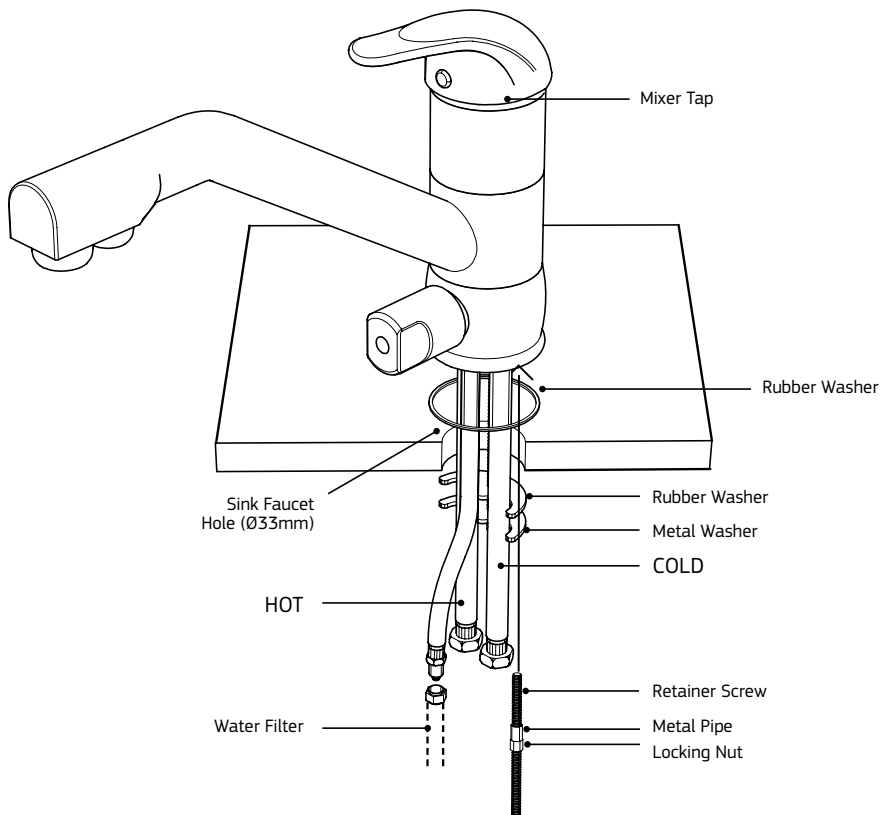
Note: Not suitable for unequal pressure. On high pressure areas where the pressure exceeds the recommended working pressure as indicated above pressure limiting valves must be installed or warranty is voided.

Installation Guide

Installation Note: A water filter system/tap, like any product, has a limited life and may eventually fail. Also sometimes failure happens early due to unforeseen circumstances. To avoid possible property damage, this product should be regularly examined for leakage and/or deterioration and replaced when necessary. A drain pan, plumbed to an appropriate drain or outfitted with a leak detector, should be used in those applications where any leakage could cause property damage, and/or the water supply should be turned off if no one is home/present.

INSTALLATION MUST BE COMPLETED BY A LICENCED PLUMBER. FAULTY OPERATION DUE TO UNQUALIFIED PERSONS WILL RESULT IN VOIDED WARRANTY COVERAGE.

Note: It is important to flush out the supply pipes to the mixer before connecting the flexible hoses, with the initial installation, so no foreign matter can enter into the cartridges. A Puretec Water Filter is highly recommended for product longevity.

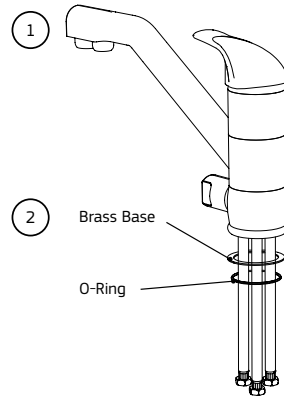


Assembly

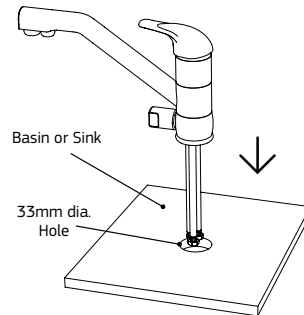
Step 1. Connect the hoses to the faucet and tighten them.

Only use hand to screw the flexible hose. Do not over tighten. Don't use any tools.

Step 2. Slide the Brass Base with O-Ring on the bottom of the faucet.

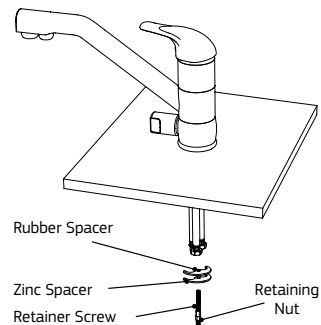


Step 3. Put the hoses through the Basin or Sink. Required hole size is Ø33mm.



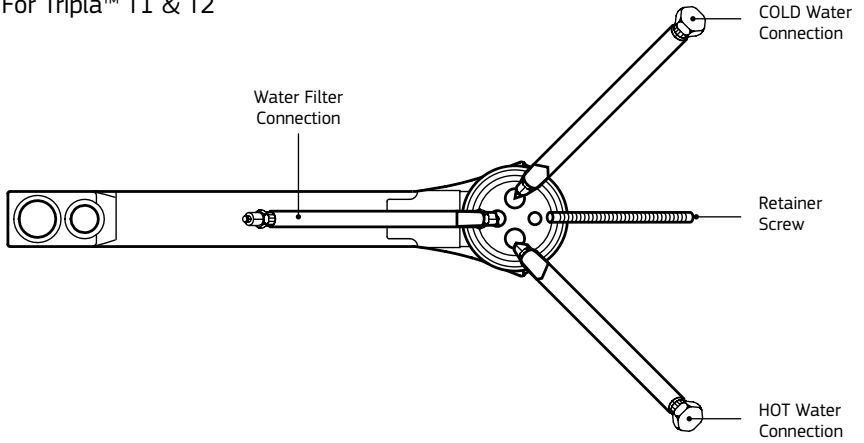
Step 4. Place the Retainer Screw through the hole in each Spacer and screw to the hole on the bottom of the faucet.

Then, use a wrench to lock the Retainer Nut.

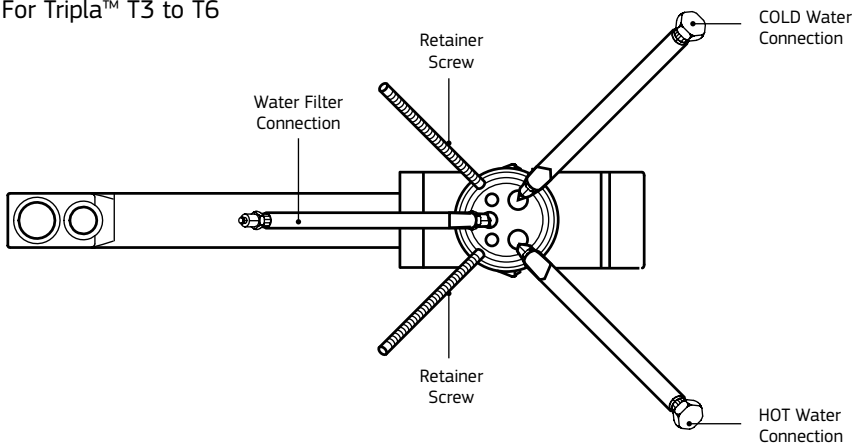


Water Connection Patterns

For Tripla™ T1 & T2



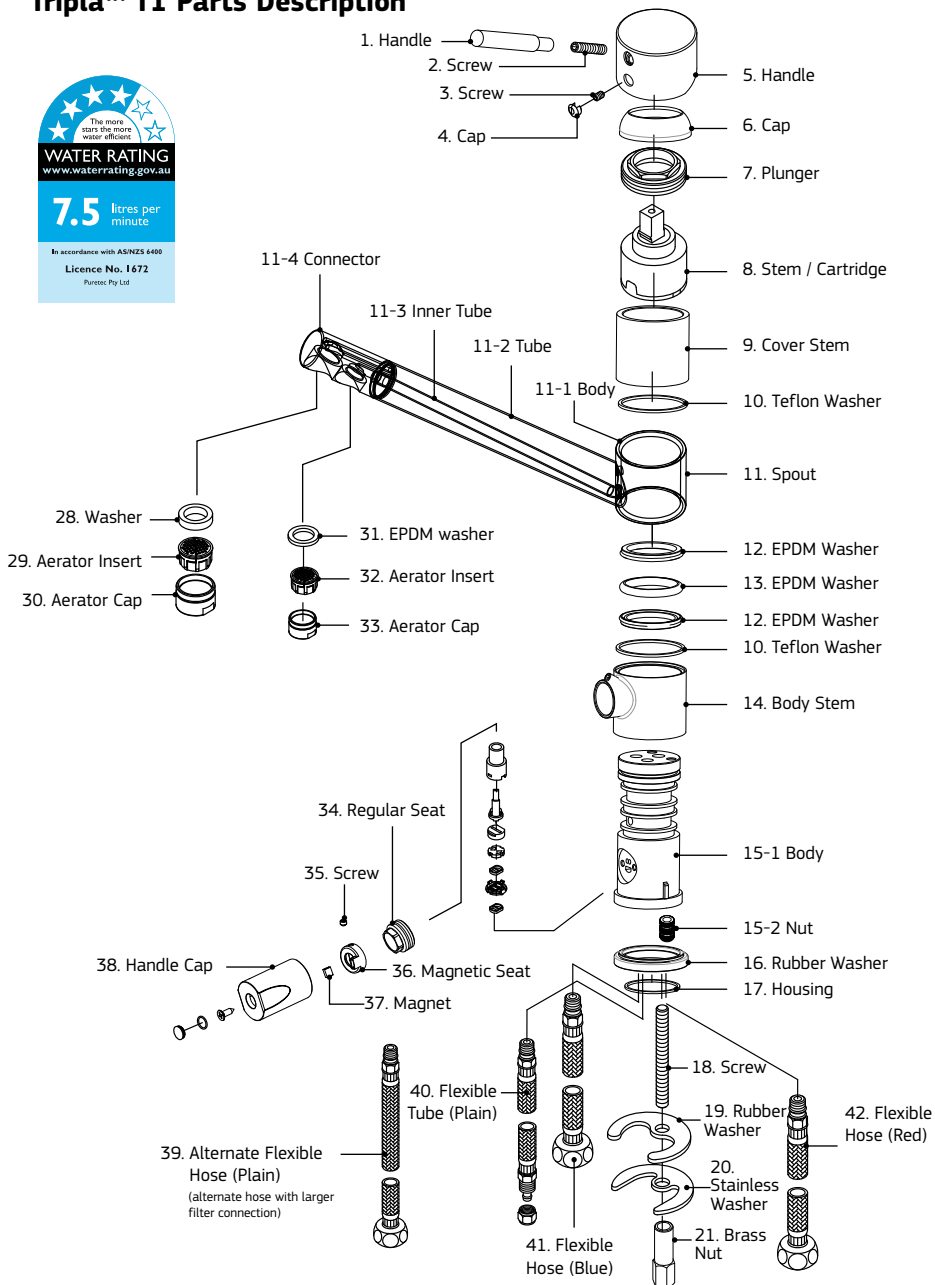
For Tripla™ T3 to T6



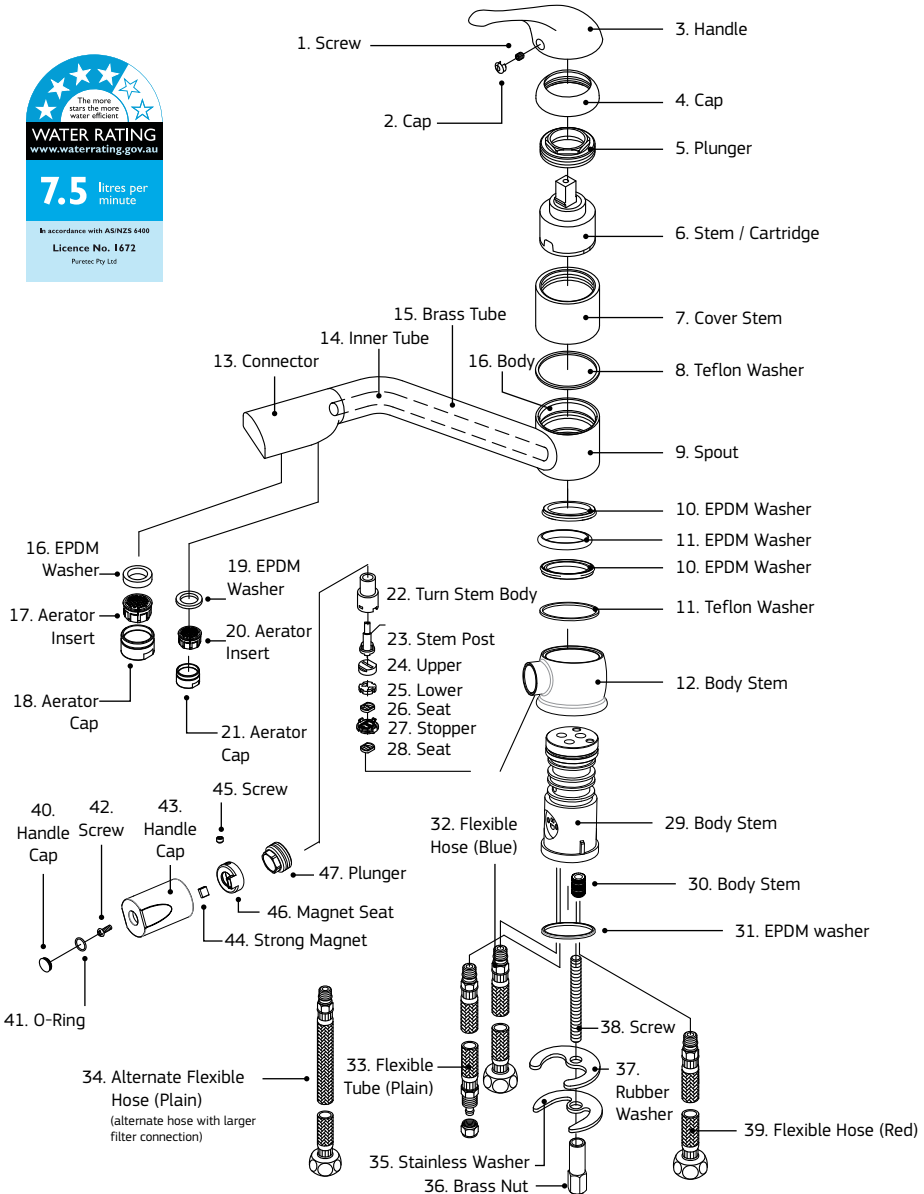
Replacement of Ceramic Disc Cartridge(s)

1. Hot/Cold Outlet
 - Remove the hot and cold water indicator then release screw in lever and lift lever off, now you can unscrew dome cap and loosen the cartridge lock nut.
 - Lift out old cartridge and clean inside, making sure no old O-rings are still stuck inside cartridge housing.
 - Insert new cartridge making sure O-rings on bottom of new cartridge have not fallen off and lugs in bottom of cartridge line up with holes in cartridge housing.
 - Now you can tighten lock nut with a torque wrench to 14 newton meters, then reinstall dome cap, lever screw and hot and cold water indicator.
2. Filtered/Rain Ancillary Outlet
 - Remove front button cover using fine-edged 1.2mm screwdriver.
 - Unscrew handle then remove cartridge by unscrewing it anti-clockwise, using 5/8" socket. Install cartridge by completing removal instructions as above, in reverse order.
 - Ensure cartridge is firmly tightened (do not over tighten).

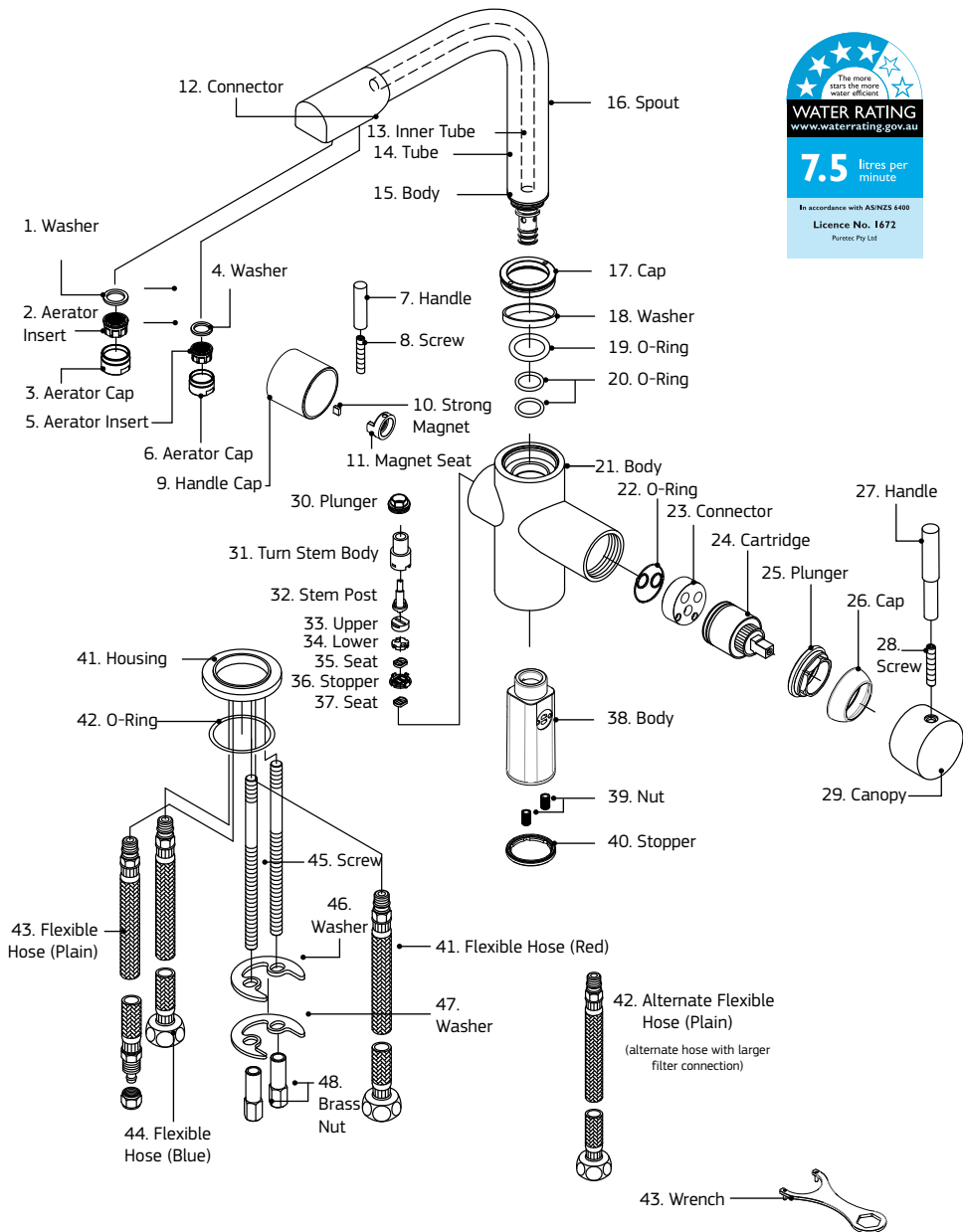
Tripla™ T1 Parts Description



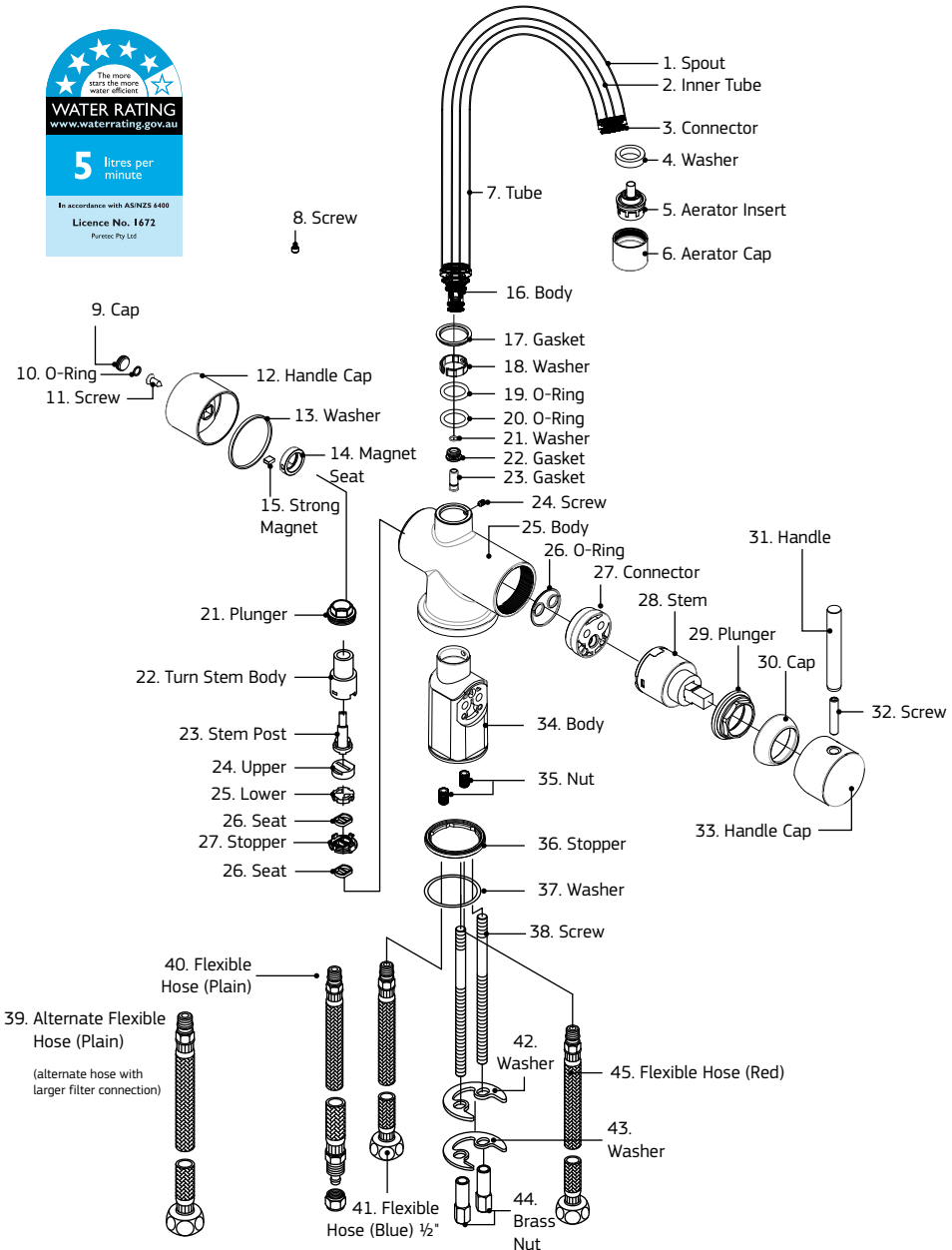
Tripla™ T2 Parts Description



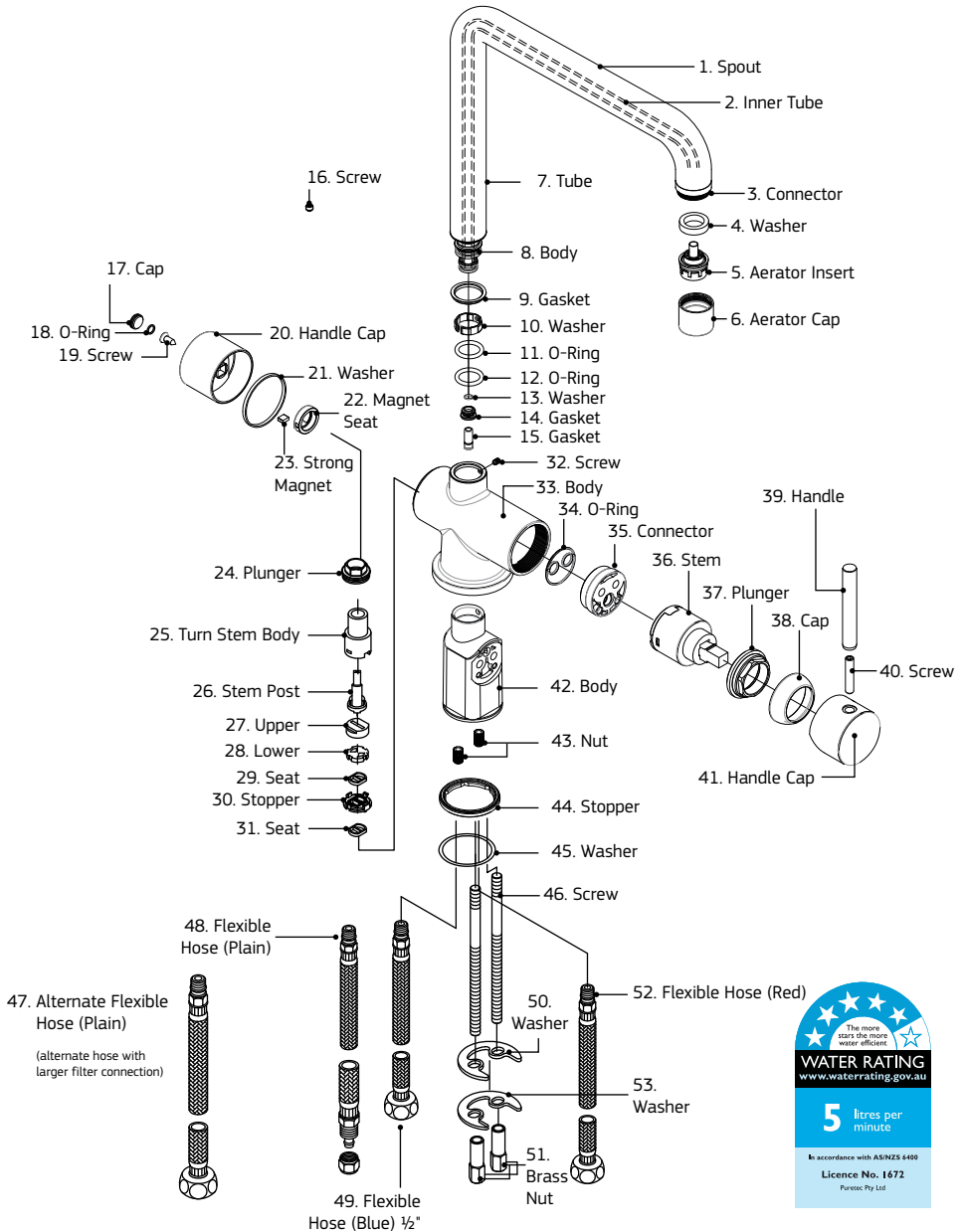
Tripla™ T3 Parts Description



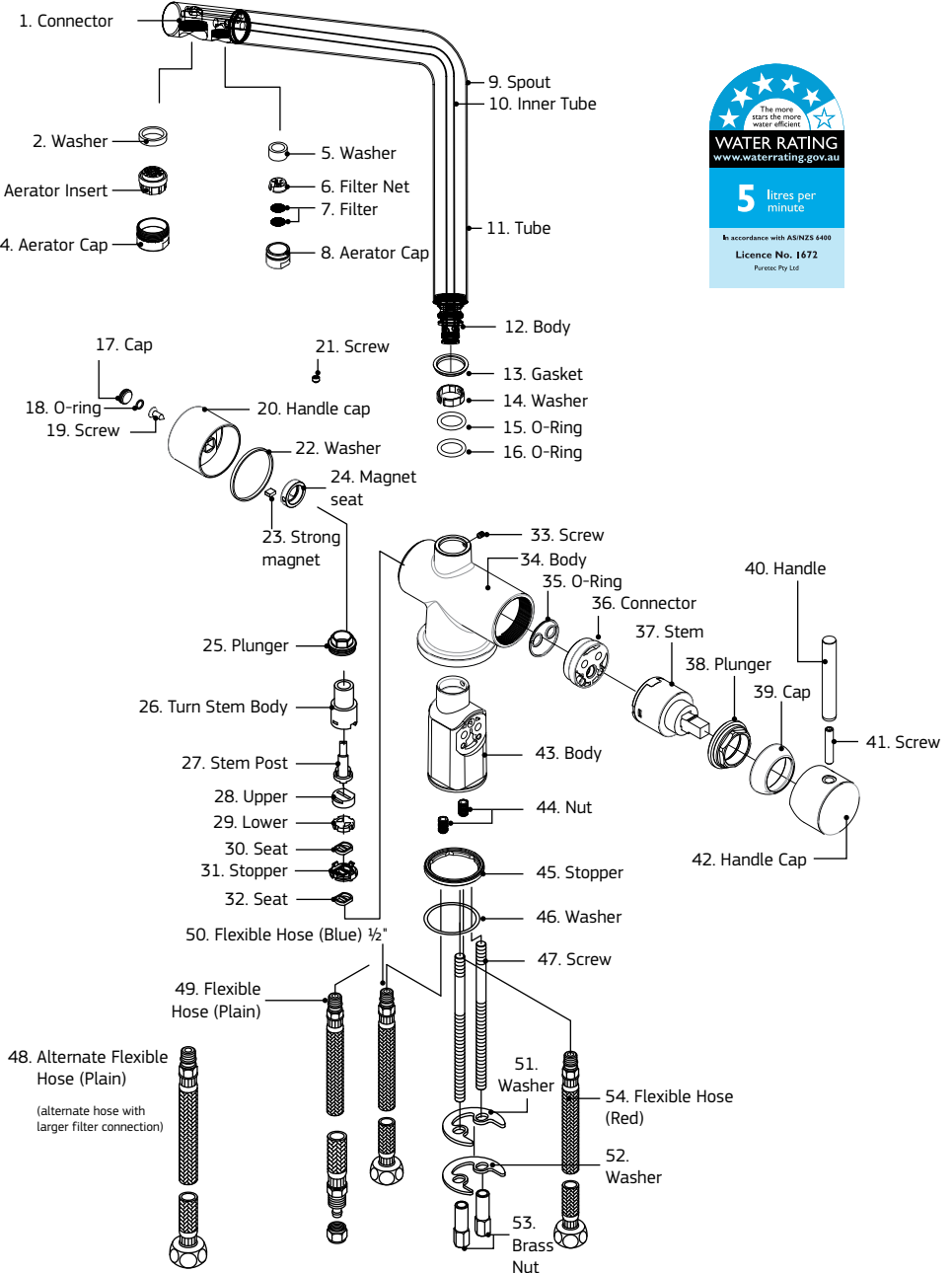
Tripla™ T4 Parts Description



Tripla™ T5 Parts Description



Tripla™ T6 Parts Description



Notes

The complete range of Puretec products are developed, refined and made to meet and exceed stringent specifications for the worldwide market.

Important Note: Sales of products are subject to our Terms & Conditions which are available upon request. All specifications, prices and photos are a guide only and are subject to change without notice. Please ring to confirm details. Do not use products with microbiological unsafe water without adequate disinfection. Under normal circumstances a pressure limiting valve is not required. If incoming water pressure is excessive it may however be necessary to install an approved pressure limiting valve. Maximum flow depends on cartridge, vessel, pressure, impurities etc.

Installation Note: A water filter system/tap, like any product, has a limited life and may eventually fail. Also sometimes failure happens early due to unforeseen circumstances. To avoid possible property damage, this product should be regularly examined for leakage and/or deterioration and replaced when necessary. A drain pan, plumbed to an appropriate drain or outfitted with a leak detector, should be used in those applications where any leakage could cause property damage, and/or the water supply should be turned off if no one is home/present.

Warranty

This warranty commences from the date of purchase. In addition to the guaranties provided under the law, Puretec offer warranties as follows: 6 year warranty is 1 year parts and labour, plus 5 years parts only. Warranty excludes consumables.

Puretec is renowned for its quality and after-sales support so if you have any issues please call 1300 140 140 (AU) or 0800 130 140 (NZ). To make a warranty claim, contact us directly or the place of original purchase. All costs relating to a warranty claim must be approved by Puretec prior to any work being carried out.

Puretec will pay your reasonable, direct expenses of claiming under this warranty. You may submit details and proof of your expense claim to place of purchase for consideration.

The warranty only applies if the product was used and/or installed in accordance with the user guide and/or installation instructions. This warranty is given in lieu of all other express or implied warranties and manufacturer shall in no circumstance be held liable for damages consequential or otherwise or delays caused or faulty manufacturing except as excluded by law.

Applicable to all above, is that the warranties need to be approved by Puretec to ensure product was not incorrectly used, installed or claimed. False and incorrect claims will be pursued at Puretec's discretion, including chargeable inspection and labour costs incurred.

All installation and service work should be completed by qualified tradespeople. Faulty operation due to unqualified persons will result in voided warranty coverage.

Warranty/Australia

This warranty is given by Puretec Pty Ltd, ABN 44 164 806 688, 37-43 Brodie Road, Lonsdale SA 5160, telephone no. 1300 140 140 and email at sales@puretec.com.au.

This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty/New Zealand

This warranty is given by Puretec NZ LP, Reg. No 50081773, PO Box 13116, Hillcrest, Hamilton 3251 NZ, telephone no. 0800 130 140 and email at sales@puretec.co.nz.

This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Consumer Guarantees Act. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Register Your Warranty Online

Register your product warranty online within 30 days of your product purchase.

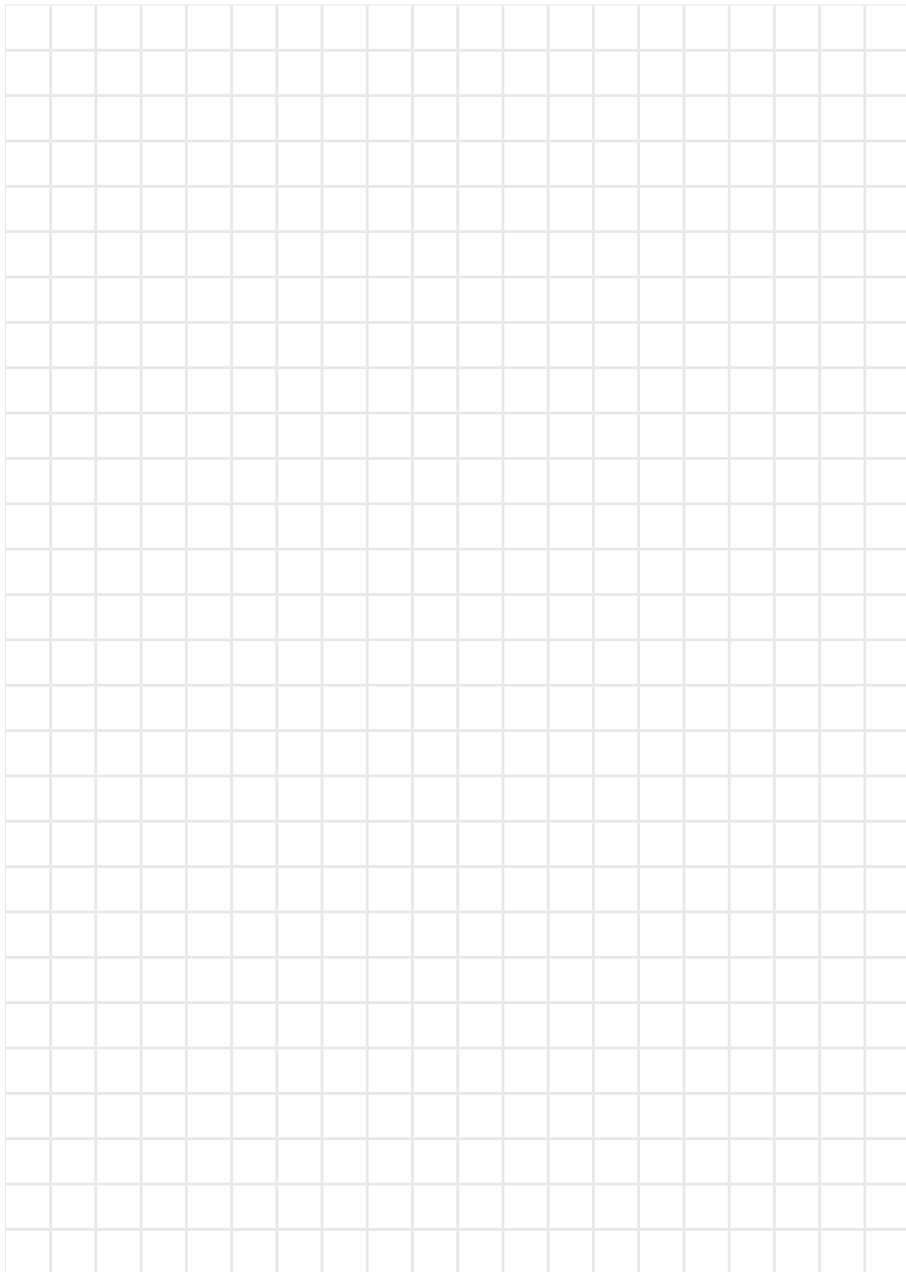
Follow these 3 simple steps:

1. Go to **puretecgroupp.com/warranty**
2. Enter the required details and hit submit.
3. You will receive an email confirming your warranty.

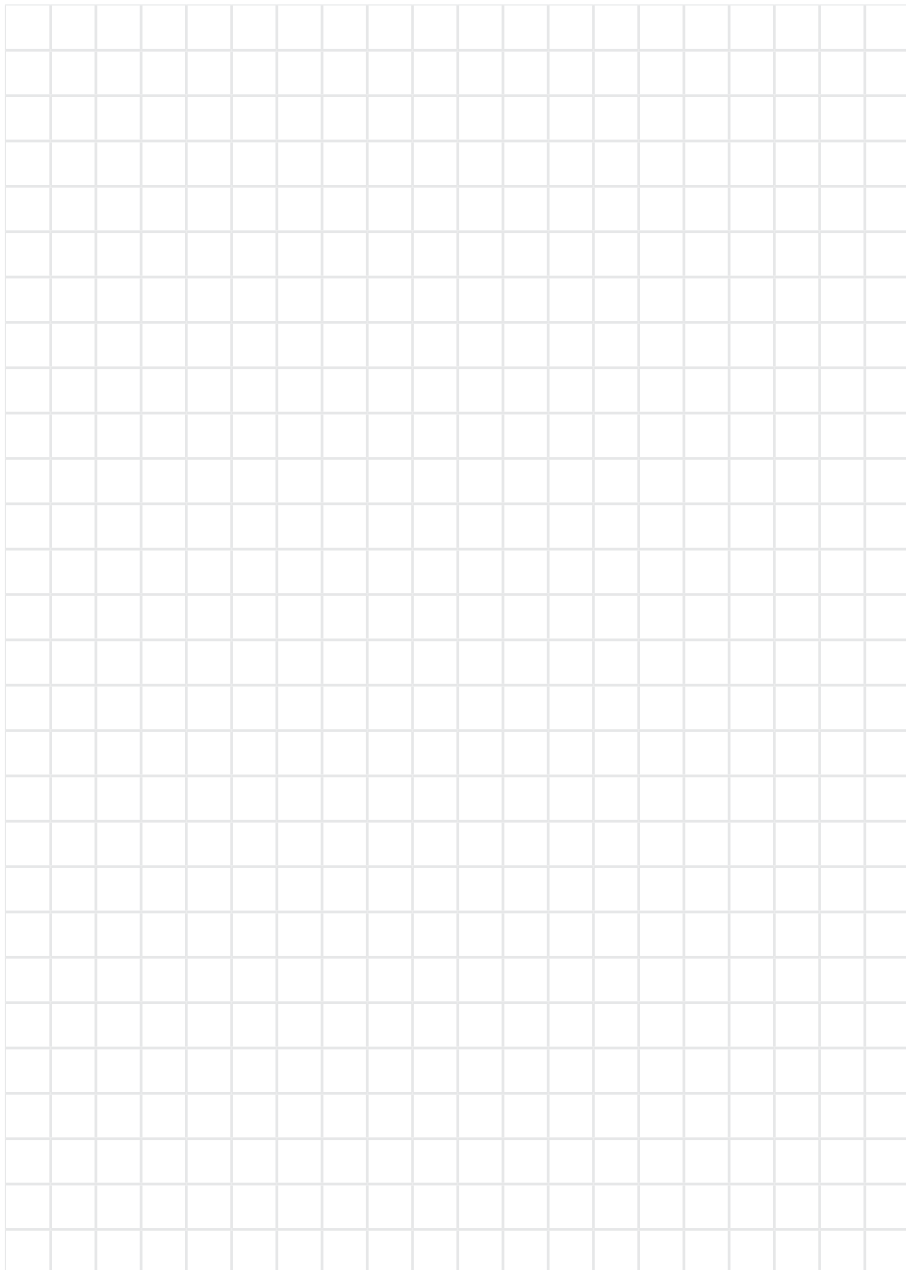
Authorization code: 1874752

Terms and conditions apply. Proof of purchase must be retained.

Go to **puretecgroupp.com** for full details.









Puretec[®]
PERFECTING WATER

APR2024

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